

Lorry Loader trainer celebrates record audit score

Palfinger UK's new recruit Zoe Ellis is proving her exceptional training ability already, only 8 weeks into her new role, with an near-perfect audit score from ALLMI.

Involved in the audit as part of her reaccreditation process upon joining the Palfinger UK training team, Zoe achieved a hugely impressive 97.5% score, receiving 307 points from a possible 315 in total, her highest audit score to date.

Zoe joined the business in October and is responsible for providing ALLMI accredited Lorry Loader Operator and Slinger/Signaller training in the East of England and is already taking bookings for the coming months across the region.

Praise from the ALLMI auditor was abundant in the follow up report, stating:

"Zoe presented a warm and friendly atmosphere throughout the day's training. Good topical discussions and candidate questioning were consistently used, establishing the candidate's level of knowledge and understanding of the topics being covered.

"Zoe demonstrated excellent industry, equipment and operating knowledge throughout. Well done Zoe!"

Modules covered within the ALLMI Lorry Loader Operator course delivered by Zoe include coverage of legislation – including LOLER, PUWER & Health & Safety at Work; introductions to the equipment and attachments; pre-operational spot checks; safe siting of the loader and deployment of stabiliser legs; and preparing, operating and stowing the crane safely and effectively.

Zoe was delighted with the score received from ALLMI.

"Whilst I know that I am a competent trainer with plenty of industry experience, it was great to receive such a high score on the audit to support that.

"It's a great confidence boost to know that I am being recognised as providing excellent quality training, and I am looking forward to sharing my knowledge and experience with customers across the East of England to help them achieve their ALLMI qualifications."

Zoe joins an already established team of 3 high quality, full-time ALLMI trainers at Palfinger UK, with a previous average audit score of 92%. The Palfinger and ALLMI trained team provide accredited and HSE recognised training throughout the country at customer locations as well as training facilities at the Palfinger UK Falkirk, Bradford and Devizes depots.

Sunny Patel, Training and Handover Coordinator, commented, "I am so pleased for Zoe on her recent audit score, although her ability and skill were of course never in doubt. Zoe is a highly capable trainer, and has been warmly welcomed by the training team, wider Palfinger UK colleagues and our customers. I look forward to working with Zoe in delivering exceptional ALLMI training at competitive prices for customers new and existing throughout the East of England."

To find out more about training from Palfinger UK, or to request a price for training with Zoe or another member of the team, visit www.palfinger.co.uk/training and complete the online enquiry form.